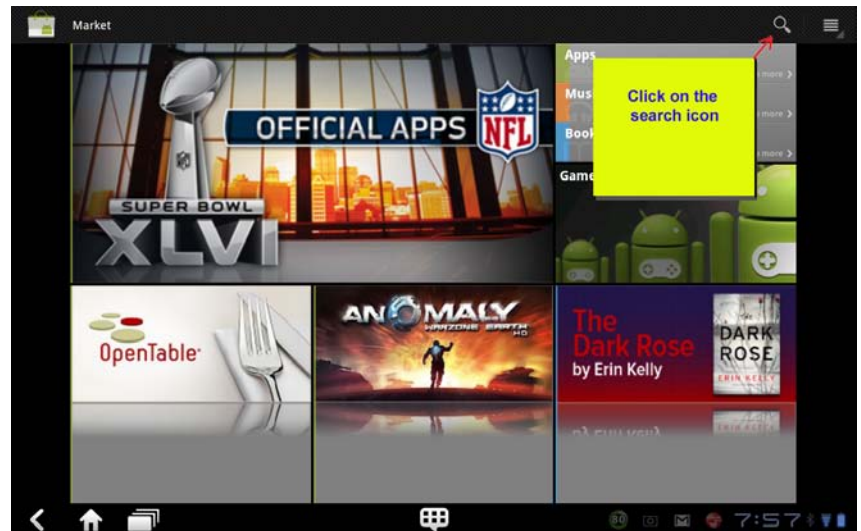# Issue: Keyboard Folio does not work when Docked

Open up any app that needs the use of the keyboard.
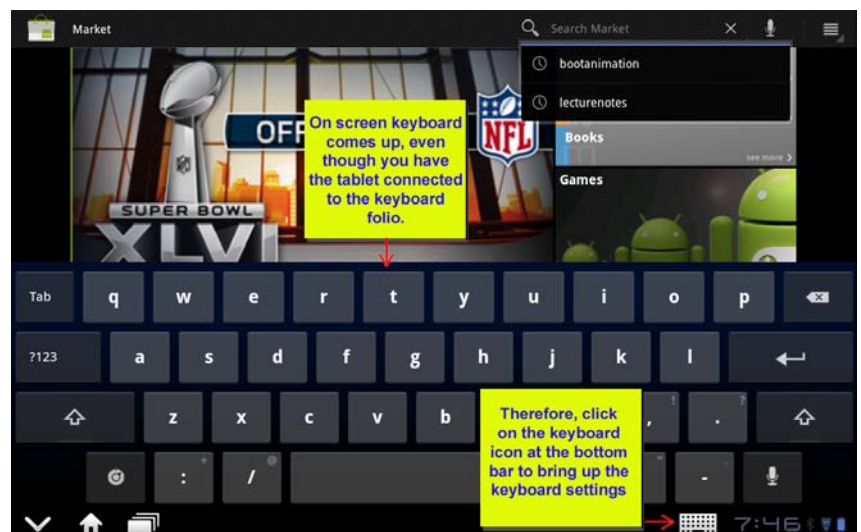In this example, I used the Android Market.

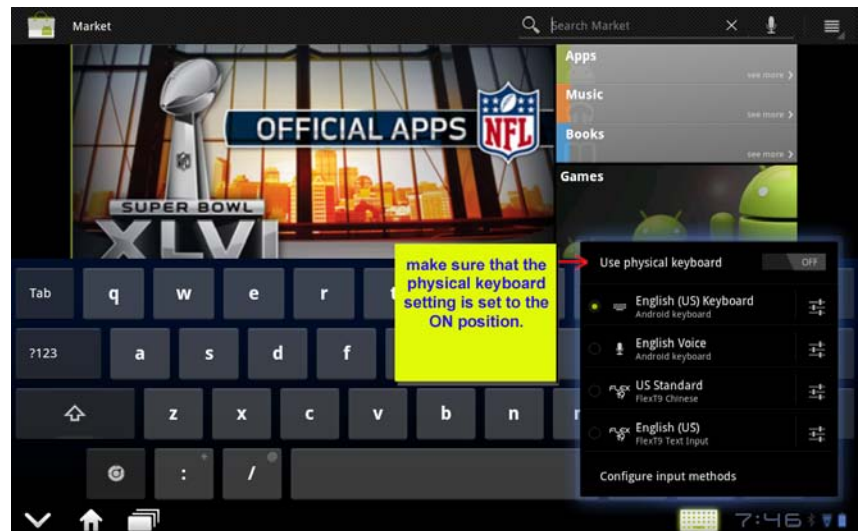When the market comes up click on the search icon.

If the on screen keyboard comes up, then you need to change the setting.

Click on the keyboard icon at the bottom bar, to bring up the keyboard settings.

When the settings come up,
most likely the setting is on the
OFF position.
Change it to ON.

Now back out of the settings and
the app.

Restart the app and try the
search and see if the on screen
keyboard comes up. If it does
not then success.

If it doesn't work, then there
may be an problem and you
should contact support.